

ACTIVE CONCIERGE EXCHANGE AND RETURN FORM

We hope you love your new Lorna Jane products just as much as we loved creating them for you. We do understand however that sometimes things don't go to plan... If something isn't quite right with your online order and you meet the terms of our 14 day returns policy, please return your items and this form back to:

Lorna Jane Support Centre
Att: Active Concierge
PO Box 1105
Eagle Farm 4009
AUSTRALIA

RECEIPT NUMBER:	
NAME:	
EMAIL:	

I WOULD LIKE TO REQUEST:

- Exchange (additional postage charge of \$10 required)
- Gift Card

ITEMS FOR EXCHANGE/REFUND

STYLE CODE	STYLE NAME	REASON CODE (required)	REASON FOR EXCHANGE/RETURN
			1. LOOKS DIFFERENT TO IMAGE ON SITE
			2. ORDERED MORE THAN ONE SIZE
			3. ARRIVED LATE
			4. QUALITY/FAULTY
			5. FIT
			6. INCORRECT ITEM RECEIVED
			7. PARCEL DAMAGED ON ARRIVAL
			8. CHANGE OF MIND

PREFERRED REPLACEMENT ITEM(S)

STYLE CODE	STYLE NAME	SIZE	COLOUR

NB: Lorna Jane does not take any responsibility for returns lost in transit.

HEAD OFFICE: P.O Box 1105 EAGLE FARM QLD 4009 || P: 13 89 90|| E: ACTIVECONCIERGE@LORNAJANE.COM.AU || WWW.LORNAJANE.COM.AU

MOVE, NOURISH, BELIEVE,